

# Implementation Engineer

Join our Solutions Engineering team to guide clients through mobile onboarding, leveraging your mobile development expertise to ensure seamless implementation experiences.

## Why This Role?

As an Implementation Engineer, you'll get the best of both worlds: leverage your technical skills while working closely with customers on high-impact projects. If you're a mobile developer ready to step out of pure coding and engage with clients, this is your opportunity to:

- **Be at the forefront of innovation.** Work on cutting-edge mobile projects for globally recognized brands.
- **See the impact of your work.** Guide clients through real-world implementation challenges and celebrate their success as your own.
- **Expand your skillset.** Hone your communication, troubleshooting, and leadership skills while staying deeply connected to mobile technology.
- **Collaborate internationally.** Work with colleagues and clients across the globe, broadening your perspective and professional network

In this hybrid role, you'll serve as the technical expert and trusted advisor for mobile implementations. You'll lead mobile-focused discussions, troubleshoot challenges, and ensure smooth onboarding, working alongside engineering, product, and customer success teams.

## Responsibilities include:

- Onboarding new clients for mobile implementations, ensuring a smooth and effective setup
- Leading mobile-focused client workshops, enablement meetings, and troubleshooting sessions
- Acting as the mobile technical point of contact during post-sales implementation phases
- Assisting in the development of documentation and technical collateral for mobile implementations
- Assisting with technical processes as we scale up
- Collaborating with product, engineering, and customer success teams to provide feedback and improve mobile solutions
- Leading discussions on how our mobile solutions integrate with APIs and other customer systems
- Supporting customers in implementing mobile SDKs and ensuring their mobile apps align with our platform

## Your Role

In this hybrid role, you'll serve as the technical expert and trusted advisor for mobile implementations. You'll lead mobile-focused discussions, troubleshoot challenges, and ensure smooth onboarding, working alongside engineering, product, and customer success teams.

## What You Bring

- **Technical expertise.** Proven experience in mobile development with Swift (iOS) and Kotlin (Android). Experience with React Native and Flutter is a plus.
- **Communication skills.** Confidence in leading technical discussions with both developers and non-technical stakeholders.
- **Problem-solving mindset.** Ability to troubleshoot, guide, and provide solutions in fast-paced environments.
- **Flexibility.** Willingness to adapt working hours to collaborate with global teams.

## What You'll Gain

- **Career growth.** Transition into a customer-facing role, broadening your professional expertise.
- **Impactful work.** See your solutions come to life and directly impact clients' success.
- **Supportive environment.** Work in a collaborative, innovative culture that values your contributions.
- **Comprehensive benefits.** Competitive salary, healthcare, retirement plans, flexible work hours, and more.

**Your expectations:**

You can expect a job with a lot of exciting professional and personal challenges. Your effort will make a difference for clients around the world, where our platform plays a central role in regards to indoor mapping, indoor positioning, and in the integration with various software and hardware technologies.

As an organization MapsPeople consist of 100+ dedicated employees who represent 20 different nationalities. To support our continued growth, we are recruiting a lot of new talent.

In MapsPeople we work together and pull together as a team. Team spirit and diversity are some of the corner stones that make up our company culture. Our informal and dynamic atmosphere as well as our modern office facilities leave room for creativity as well as contemplation. We believe that is how you get the best working environment.

We offer a compensation package that matches your qualifications as well as flexitime, lunch, retirement- and healthcare plans.

**MapsPeople - guiding you anywhere - anytime:**

MapsPeople is a world-leading provider of indoor navigation through our flagship product 'MapsIndoors'. For more than a decade, we've been a trusted partner and provider of Google Maps licensing products. We have a strong collaboration with Google Maps, and since we are proud Google Maps Premier Partner since 2009.

From our offices in Aalborg (HQ), Copenhagen, Austin (USA), Munich (DE), and Singapore we bring value to our customers and end-users. We are proud to serve some of the world's most recognized companies and institutions, e.g. Arlanda Airport, Golden State Warriors, Miami Dade College, Mobile World Congress, and many more.

**Application:**

There's no deadline for this position. We interview candidates continuously. We look forward to receiving your resumé for this position. Please upload your documents in pdf-format by clicking the 'Apply'-button below.